

Visitor Guidelines for Heritage Green Nursing Home

Welcome to Heritage Green Nursing Home. The safety and well-being of our residents, staff, and visitors are our top priorities. Please follow these infection control guidelines during your visit:

General Guidelines

- **Screening:** All visitors must complete a self-screening for symptoms before entering. Do not visit if you are feeling unwell.
- **Hand Hygiene:** Clean your hands with hand sanitizer upon entry, before and after contact with residents, and when leaving.
- **Masking & PPE:** Follow current public health guidance on mask use. Masks may be required in certain areas or during outbreaks.
- **Physical Distancing:** Maintain a safe distance from residents and staff where possible, especially in communal areas.
- **Visitation Areas:** Visits may take place in designated areas, resident rooms, or outdoors, as appropriate.
- **Outbreak Protocols:** If an outbreak occurs, visitation may be restricted or modified to protect residents. Follow staff instructions during these times.

Special Considerations

- Essential caregivers and support persons may have additional access based on resident needs.
- Children are welcome but must be supervised at all times and adhere to infection control measures.
- Pets may be permitted with prior approval and must meet health and safety requirements.

Thank you for helping us keep our residents safe. If you have any questions, please speak with a staff member.