

December 29, 2025

Dear Family members and loved ones,

Greetings from the management team at Heritage Green. We trust you enjoyed Christmas this year, with more family and friends than the past several years! For most of our staff and visitors we're hearing there were larger groups getting together and that's what this season is all about, sharing! Sharing time, food, fun and all the festivities that go along with it.

Along with these gatherings comes the sharing of sniffles or coughs ... etc., We're hearing that this flu season is challenging and that hospitals and clinics are experiencing higher levels of visits, so it's not surprising that we're also experiencing cases of the flu and colds at our home.

We are in Outbreak at our home and have put proactive ***Infection Prevention and Control*** (IPAC) measures in place to protect your loved ones and our staff. We ask for your continued help and support and that you follow the direction of the home, especially during an Outbreak, by masking or following any other-directed precautions and that if you experience ***any symptoms*** such as: ***fever, cough, sore throat, difficulty breathing, headache etc., that you do not visit until you're feeling better.***

It's always a good idea to call the home before your visit, just to get an update on Outbreak status. Thank you for your help.

Continue to enjoy the holidays and please enjoy a safe and wonderful New Years!

Scott Kozachenko, Administrator

This message will be posted on our website www.hgseniorcare.ca For any further information on the status of our community, please visit www.hamilton.ca/public-health